



INTERSOCCER BOOKING TERMS AND CONDITIONS

I - Payment

- a. All applications must be accompanied by payment in full of the appropriate course fee.
- b. If you are booking more than 1 participant for Summer Camp only, they should be only direct members of your family as this will affect the discount system. If it is found that a person is booked who isn't part of your direct family then you will have to pay a supplementary fee.

II - Refund policy

- a. Bookings can be cancelled if done **2 weeks (14 days)** or more prior to the start date of the relevant course. In these cases a full refund can be accorded minus CHF 10 administration charge and service fee per course/child.
- b. For cancellations made between 6-13 days before the course, a full refund (minus service fee) is available subject to a CHF 10 per person administration charge for Day Camps and Tournaments, a CHF 30 per person administration charge for After School, Mini Soccer, per person, and CHF 40 per person charge for Summer Camps.
- c. **There are no refunds for any cancellations made 5 days or less before the start of the course. Once the course has started and if you decide to cancel a refund is NOT possible. If you have not tried an InterSoccer After School or Mini Soccer course before its possible to take a FREE trial in first 2 weeks of course before book online closes (from first date of course) if free trials are being offered for that particular course.**
- d. Modifications to the course dates and/or the participant name can be made subject to a CHF 10 per booking administration charge.
- e. **No refunds are available for missed sessions or illness. If your child is ill or missed a session for an InterSoccer course, a make up day is not possible, participants must do course during allocated time and day, changing to days you are not registered for can overburden a coach on another day and creates safety issues.** If a child is injured during one of our courses and a doctors note/certificate is provided then the child can do a make up session during the same term / holiday **only** to make up for the missed sessions. The issuance of a credit due to the long-term injury (more than 2 months) to the participant will be considered on a case-by-case basis.
- f. All courses, activities, venues and travel arrangements are subject to change according to weather, programming and a satisfactory level of numbers. InterSoccer may cancel any courses and/or modify any information. Should InterSoccer have to cancel part of a course, we will offer alternative dates (if available) in order that the participant can make up the missed time. If InterSoccer has to cancel a whole course (Day Camp/4-Day Camp), then a full refund will be paid or credit offered.



III - Cancellation of a coaching session

a. The decision to cancel an After School / Mini Soccer session due to adverse weather will be made by the coaches in charge approximately 15 minutes before the start of the session, sooner if possible. From previous experience weather can change at the last minute, therefore before this will not be possible. InterSoccer will always endeavour to go ahead with the programme despite bad weather. Children should always have recommended clothing/equipment as stated in the course section especially rainjackets and warm clothing just in case.

b. The same 15 minute rule generally applies to Day/Soccer Camps, Tournaments and other events organised by InterSoccer. However, where possible we will endeavor to go ahead with the course. At some venues indoor coaching is possible or at minimum an indoor area where participants will have the opportunity to take part in organised fun games/quizzes/tactical analysis depending on their age group. As a general rule courses will always go ahead.

c. If participant misses the session due to weather (i.e. raining) and InterSoccer still goes ahead with the session, a make up day is not possible.

d. If a whole coaching session is cancelled due to the weather, an additional session will be offered on another day. The make-up day should be taken during the same course or same holiday period. No cash refunds are offered.

IV - Safety

a. The parents are responsible to arrange the transport of their child(ren) to, and collection from, the facility being used for the course times specified. Parents should ensure that their child(ren) is/are not left stranded after soccer.

b. Children should be dropped off on time for the start of the course and collected at the designated time at the end of the course. In the unlikely event that soccer is cancelled due to adverse weather conditions, parents will be expected to be available to collect their children.

c. InterSoccer is responsible for the children on the pitch from the announced drop-off time until the end of the course as the time stipulates on the InterSoccer website.

d. Parents should ensure that children, especially those under 8, wait at the pitch until the person designated to collect them has arrived. Children 8 and over should wait at the pitch unless the parents have informed the coaches of alternative arrangements.

e. Parents are responsible to supply a valid emergency phone contact during registration period. InterSoccer will not be responsible at any time for any child(ren) registered without a valid emergency number. If a parent has left child for a trial or not paid for the course or paid pitchside, it is the parents responsibility to leave an emergency number with the Head Coach for that particular session.



V - Clothing/Equipment

- a.** Players must have soccer boots/trainers or some form of sport shoes for all courses and should be suitably attired in shorts/shirt/ tracksuit etc, jeans should not be worn. All players 7 and over should have shin guards for 6 and less it's not obligatory but advisable. Players should have warm clothing (in case of cold weather) and a rain jacket (in case of light rain) at ALL times. If in doubt regarding footwear/clothing please check with a coach. Water bottles should be brought to courses to help hydrate the participant and caps and sun cream should be used when hot weather.
- b.** In warm / hot weather conditions parents are responsible for making sure their children are properly protected including putting sun cream on before arrival and leaving sun cream in child's bag if the event is an all day event. Equipping child with hat is also a good idea
- c.** It is the parents/participants responsibility for childs belongings at the pitch. InterSoccer does not accept responsibility for lost possessions. Please make sure you/child remembers to take all their possessions at end of session.

VI - Fitness

- a.** Parents warrant that the participant is physically fit and able to participate in the sporting activities. Parents accepts all risks resulting from their child(ren)'s participation in the course.
- b.** InterSoccer may require additional information depending on the medical information supplied to us by parents before we can accept your booking.
- c.** Parents authorize InterSoccer to arrange for any appropriate basic first aid if necessary should a participant need medical attention during any course.

VII - Liability

- a.** InterSoccer does not accept responsibility for any personal injury or death nor the loss of / damage to property. We recommend you take out personal possessions and health insurance for our courses if you do not already have.
- b.** Parents are responsible to bear the cost of any property or facility damage caused by themselves or any participant(s) they booked on the course.

VIII - General

- a.** InterSoccer treats the safety and wellbeing of all participants attending our courses as a priority. Therefore, InterSoccer reserves the right to remove from any courses without refund any participant who is found bullying, behaving in a way that may be disruptive or a danger to others. InterSoccer expects all participants to adhere to the rules of good sportsmanship.
- b.** Places on all courses are limited and allocated on a first come, first served



basis. InterSoccer reserves the right to refuse admission if you do not pay online and turn up on the day of the course/event. If places are still available on course day, InterSoccer has the right to charge a supplementary admission.

c. Only participants who book online will be available for future discounts for Summer Camps. If you turn up on the day and do not book online then this will not count towards a discount for other Summer Camps.

d. Parents are responsible to read these Terms and Conditions prior to registration. The Terms and Conditions contained herein are automatically applicable for all registrations made pitchside.

e. It is the parents responsibility to book the course via the book online to guarantee the place of the child and receive the book online price. The course should be booked online in plenty of time before the book online closes (normally 18:00 the day before). Once the course closes it will disappear from the book online system. InterSoccer does not accept responsibility for those who have not managed to book their place on time due to any technical problems, forgotten user name/password etc. If you have not managed to secure a place online before closing for whatever reason, and if you want to join the course still you must pay the pitchside price. It is not possible to pay for another course on another day for the same price.

f. Some courses may sell out. If this is the case the course will disappear from the book online system. It is not possible to book your place for a similar course, only bookings for the correct camp will be accepted if the relevant course is already full.

g. InterSoccer will send an acknowledgment email prior to the start of the relevant course to confirm acceptance or not of your booking, please make sure your email address is correct on the book online registration. If you do not receive an acknowledgement email within 28 days of placing your booking or within 5 days of the course then please email steve@intersoccer.ch

h. Parents grant InterSoccer the worldwide right in perpetuity, without approval or compensation, to use the participant's name, photographic or video image or likeness for the InterSoccer website gallery or/and reasonable commercial purposes.

i. Any video images or photographs taken of the sessions must be pre-approved by the Head Coach. These images or photographs can only be used for private purposes.

j. The disclosure or use of any aspect of InterSoccer courses for any commercial purposes, by anyone, is strictly forbidden.

k. Any prizes won need to be used in the same season/holiday period as issued. All prizes are non transferable and there is no cash alternative.

l. For courses lasting a day parents are expected to provide a lunch for their child and ideally something for a snack break. An adequate sized drinks bottle should also be provided for all courses.

m. These terms and conditions and all InterSoccer bookings shall be governed by, and interpreted in accordance with, Swiss law and shall be subject to the exclusive jurisdiction of the Swiss Courts of Geneva.